

SERKAN AYDIN

I eat, sleep, and breathe hospitality. Ever since I remember, I have wanted to work in hospitality. My passion started growing up working in my parent's restaurant. I have strong social skills and a colloquial attitude towards my guests. However, I can be authoritative as well, when the situation asks for it. After working many years in a management role in the vibrant nightlife of Norwich, I'm now looking forward to taking the next step in my career. My ambition is to work in a similar management role in the high-end hospitality industry.

PERSONAL

- Name**
Serkan Aydin
- Address**
Townsend Road 9
NR4 6RG Norwich
- Phone number**
0622334455
- Email**
voorbeeld@hotmail.com
- Date of birth**
18-10-1986
- Place of birth**
Istanbul

SKILLS

- Leadership ★★★★★
- Customer skills ★★★★★
- Inventory ★★★★★
- Finance ★★★★★

INTERESTS

- Culinary food
- Wine
- Golf
- Festivals

LANGUAGES

- Turkish ★★★★★
- English ★★★★★
- Russian ★★



WORK EXPERIENCE

- Jan 2014 - Aug 2019**
Bar manager
Mojo's, Norwich

In my role as bar manager, I am responsible for the everyday management of our team. I am the first point of contact for employees, suppliers and other stakeholders. My key responsibilities include;

 - buying, supplier management and price negotiations
 - monitoring safety and regulations
 - planning and supervision of employees
 - organisation and management of events
- Jan 2011 - Jul 2013**
Bartender
The Birdcage, Norwich

Independent working bartender and waiter. After a year, my responsibilities were expanded to;

 - Daily cash register closure
 - Planning of personnel and making work schedules
 - Onboarding process of new staff
- Sep 2008 - Jul 2011**
Waiter
Hanzade Terrace Restaurant, Istanbul



EDUCATION AND QUALIFICATIONS

- Aug 2019**
WineSkills Principles of Vinegrowing
Plumpton College, Plumpton
- Apr 2018**
Emergency First Aid at Work
Surrey First Aid Training Ltd, Guildford
- Sep 2017**
Handling Violence and Aggression Training
Elite Training European Ltd, Norwich

Recognizing different forms of aggression. Supervising safety and regulations. Interventions and legally applying force.
- Sep 2007 - Jun 2011**
Hotel and Restaurant Management Training (BA)
Asım Kibar Mesleki ve Teknik Anadolu Lisesi, Istanbul



REFERENCES

References available on request.